INFIGO INCIDENT RESPONSE

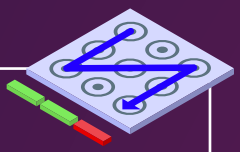
In the aftermath of a cybersecurity breach, the incident response will get your business operation up and running as soon as possible, and give you a recipe that will prevent future problems. Infigo IS has time and time again demonstrated the ability to detect, contain, and recover whole organizations in a timely and professional manner

In a perfect world every organization has a foolproof business continuity plan, dedicated computer security incident team, and incident playbooks. Well, in a perfect world there shouldn't be a need for any of that. But, we don't live in the perfect world. Only 23 percent of organizations have a formal incident plan applied consistently across the whole organization. And even if that number was higher, it is hard to find the right kind of specialists to do the work.

When trouble hits and your cybersecurity defense get breached, there is not a lot you can do if you don't have the right combination of software, people, and expertise. That is why Infigo IS provides the service of incident response – we help organizations identify the breach, contain the problem, and remove whatever was the cause. With our experienced, well-coordinated team we help minimize losses, mitigate vulnerabilities, and restore normal business operations.

While incident response is a team sport with many participating stakeholders and departments, Infigo IS handles only the IT-centric part of the problem.

The NIST 800-61 r2 (National Institute of Standards and Technology) defines four key phases of incident response, and we adhere to them:



Preparation

Infigo IS has dedicated red and blue teams that are constantly perfecting procedures and processes, learning new techniques, getting new certificates, testing new software, new hardware... That makes us extremely efficient when efficiency is the key to business recovery.

Detection and Analysis

This is the part we do in the field; our activities are focused on what happened, how it happened, and what damage has been done. We apply the holistic approach – we interview personnel, go through incident submission, do forensic analysis, and reconstruct the timeline of the incident.

Containment and Eradication

We work on stopping the spread of malicious actors and destroying their capabilities to further harm the system they are in. We can fall back to the detection and analysis step if we discover a new layer of contamination because the goal is the complete removal of the root problem.

Post-Incident Recovery

Going through the timeline, explaining to all relevant parties what has happened, doing lessons learned so there wouldn't be similar security issues in the future. Often neglected, this is a crucial part of incident response where organizations strengthen their security posture to avoid new breaches down the line.

When things go horribly wrong, we help you make them right again

What happens next is up to you - let us make your life easier

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